Student Services

Benefits Navigator/HOUSE Liaison

The financial aid staff at each campus serve as both the student benefits navigator and the HOUSE Liaison. Students are encouraged to reach out to them for assistance securing services and resources available at IECC or from federal, state, and local agencies. Those seeking help will be connected to resources for which they may qualify, such as food, housing, scholarships, etc. Students for whom English is not their first language may also benefit from this additional support. Learn more at www.iecc.edu/resourcesupport.

College and Career Center Specialists

IECC's College and Career Center Specialists help students achieve their educational and professional goals by offering personalized support and resources. They play a key role in student retention and also assist students in securing part-time employment while in school and employment opportunities after graduation. For more information, visit www.iecc.edu/careerservices.

Child Care

The Small World Child Development Center at Wabash Valley College provides day care for children of parents who wish to return to school. The program is licensed by the Department of Children and Family Services with an approved pre-school program. For more information, contact WVC or visit www.iecc.edu/wvc/smallworld.

In partnership with Olney Central College, Buckeroo Early Education Center provides child care services for children aged 15 months to 5 years. The center is housed in Wattleworth Hall and is licensed by the Department of Children and Family Services. For more information, contact OCC or visit www.iecc.edu/occ/buckeroo.

MyIECC

MyIECC is the point of entry to online resources at Illinois Eastern Community Colleges, including:

- **Entrata** – IECC Portal providing access to a wide variety of information and services such as course schedules, grades, billing and payment information, transcripts, registration, degree evaluation, and more.
- **Canvas** – Learning Management System supporting online, hybrid, and traditional courses at IECC.
- **Office 365** – Offers a variety of Microsoft applications such as Word, Excel, PowerPoint, etc.
- **Email** – Connects students to their @iecc.edu Outlook account where all official communications are sent.
- **Degree Works** – A web-based degree audit tool to help students and Academic Advisors monitor a student's progress toward degree completion.

To gain access to MyIECC, student accounts are generated during the application acceptance process and credentials are sent to the student by encrypted email to setup their MyIECC account. In some instances, student services personnel may directly issue credentials to create an account using a GeneratedID and PIN. For either process, the student must complete the account setup and set a new password.

Learning Commons

Each IECC campus has a Learning Commons, with access to resources and services both on and off-campus. Learning Commons components consist of: Learning Resources, Tutoring/Wellness, Testing Services, and Disability Services. The Learning Commons website can be found at https://iecc.libguides.com/IECCLibrary.

Learning Resources

Each campus library has an open computer lab, a book and print magazine collection, a media collection in a variety of formats, and a variety of online resources and databases.

Tutoring/Wellness

Students are encouraged to connect with staff and resources to support learning. In addition to tutoring, time management, and study skills, Learning Commons personnel can help in accessing wellness resources.

Testing Services

Learning Commons serves as the hub for various tests such as make-up exams, ACCUPLACER, Pearson, and more.

Disability Services

Learning Commons is also where students will find assistance with special academic accommodations due to a qualifying disability. To learn more, visit www.iecc.edu/ada.

Counseling and Mental Health Resources

IECC is committed to addressing the mental health needs of its student population. Information on counseling and mental health resources is readily available to all students at www.iecc.edu/mentalhealth.

Additionally, scheduled counseling, 24/7 TalkNow services, online peer support, health coaching, and basic needs support are offered free of charge via TimelyCare, a virtual health and well-being platform. This service is accessible through the TimelyCare mobile app or website

timelycare.com, the IECC website, or MyIECC portal using IECC login credentials.

IECC ensures that, at or near the time an incoming student enrolls, the student is provided the opportunity to designate an individual as their contact in the event of a mental health emergency. Learn more at www.iecc.edu/mhdisclosure.

Veterans' Services

IECC, a Servicemembers Opportunity College, truly appreciates the commitment and sacrifices made by our military and their families. The campuses have knowledgeable staff on hand to answer questions related to transferring military experience into college credit, assist with veterans' educational benefits, or provide general information. See the Financial Information section for details on benefits available from both federal and state programs and/or visit www.iecc.edu/financial.

IECC Meal Plans

IECC offers students four levels of Dining Dollar Meal Plans, available for purchase at campuses offering Food Services. Meal Plan purchases are considered "allowable charges" and are Pell eligible. This means that, with your written authorization, Meal Plans may be charged to your student account and paid from Pell funds once they're disbursed.

Dining Dollars Meal Plans

Platinum Plan - $855 (Approximately $60 in Dining Dollars per week for 16 weeks.)

Gold Plan - $720 (Approximately $50 in Dining Dollars per week for 16 weeks.)

Silver Plan - $504 (Approximately $35 in Dining Dollars per week for 16 weeks.)

Bronze Plan - $288 (Approximately $20 in Dining Dollars per week for 16 weeks.)

Other items for students to know:

1. Meal Plans must be purchased in the Business Office.
2. Meal Plans are only available at campuses that offer Food Services, and only redeemable at the campus where the plan is purchased.
3. Lost or stolen cards should be reported to the Business Office immediately.
4. Meal Plans are non-refundable; however, unused funds do carry over from the fall to the spring semester for the academic year in which they are purchased. Any unused value at the end of the academic year will NOT carry forward to the following academic school year.

Additional details are available at www.iecc.edu/mealplans.

Federal TRIO Programs

The TRIO programs, funded by the federal government and administered through the U.S. Department of Education, include outreach and support programs targeted to help students progress from middle school through post-secondary education.

TRIO Student Support Services

This federally funded TRIO program, available on all four IECC campuses since 1993, offers tutoring, academic and career advisement, study skills enhancement, special enrichment programs, and opportunity for community involvement.

The program's goals are to provide the tools necessary to empower its participants to achieve life-long success. The program helps students to persist in college, to graduate, and to transfer to a four-year institution.

Students may be eligible by meeting one of the following criteria: 1) neither parent received a four-year college degree; 2) financially limited resources (according to federal guidelines); or 3) be an individual with a documented disability. Students must apply for acceptance and meet program requirements.

The TRIO Student Support Services (SSS) serves 190 eligible students and has maintained an impressive record of success since its inception in the District. For more information or to apply for services, call the SSS counselors at any one of the four IECC campuses. Interested students may also visit: www.iecc.edu/TrioSSS.

TRIO Upward Bound

The Illinois Eastern Community Colleges Upward Bound Program was established in 1989 and has served high school students for more than 35 years. Upward Bound is a 100% federally funded program through the U.S. Department of Education, and all services are provided at no cost to eligible students.

Upward Bound is a comprehensive college preparatory program designed to help students develop the academic skills, motivation, and confidence necessary to successfully complete high school and pursue postsecondary education. The program serves approximately 200 students from twelve target high schools across the IECC District.

Students meet during the academic year for after-school college preparatory sessions and hands-on educational workshops; a six-week summer program is held on an IECC campus.

Program services include:

- Academic advising and instruction
- Tutoring and test preparation
- Personal career counseling
- Financial literacy education
- College admissions assistance
- College career exploration