

Common Registration Messages and Errors

The following is a list of registration messages and errors you may encounter during self-service registration. The error message indicates the issue that's preventing you from registering and provides the action you should take to remedy it. If you do not find your message listed below, contact your Registration and Records Office for assistance.

Frontier Community College fccregistration@iecc.edu 618-842-3711	Lincoln Trail College lctreregistration@iecc.edu 618-544-8657	Olney Central College occregistration@iecc.edu 618-395-7777	Wabash Valley College wvcregistration@iecc.edu 618-262-8641
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Message / Error	What it Means	What Action to Take
Academic Standing prohibits registration.	You cannot register based on your academic standing.	Contact Registration and Records to inquire about readmission.
Alternate PIN invalid	Self-service registration requires a PIN. PINs are issued after students are cleared for registration.	Contact your advisor or Registration and Records for a registration PIN.
Another registration is in progress.	A college staff member is reviewing your registration.	Log out. Wait ten minutes and then try again or contact your advisor or Registration and Records.
Cannot drop last course.	Dropping your last course indicates that you are cancelling your enrollment.	Contact your advisor or Registration and Records to process a full drop to zero hours.
Closed Section	Course is full/course has maximum enrollment.	Contact your advisor or Registration and Records to request a wait list or select another course.
Closed Section – Waitlist Available	Course is full/course has maximum enrollment.	To register, select the waitlist option. You will be registered by Registration and Records when a seat becomes available and notified by email or phone.
Co-requisite	You are attempting to register for a course that requires a co-requisite. A course requiring a co-requisite courses must be completed previously or taken during the same semester.	Must add all required courses in one submission. If you do not know the course co-requisite, contact your advisor.
Duplicate Course	You have already registered for this course number.	Drop the course from your schedule or contact your advisor or Registration and Records for an override permit.

Message / Error	What it Means	What Action to Take
Maximum Hours Exceeded	You are attempting to register for more than 22 hours for fall or spring semester and 12 hours for summer semester.	Contact your advisor. If deemed appropriate, your advisor will submit an Overload request form to Registration and Records for processing.
Prerequisite Course or Test Score Required	This course has a prerequisite required or a test score minimum requirement that has not been met.	Contact your advisor to discuss your qualifications. If deemed appropriate, an override will be submitted. The advisor will notify you when the override permit is processed. It is your responsibility to register for the course.
Registration changes not allowed.	You are attempting to add or drop a course that has a restricted add/drop date.	Contact your advisor or Registration and Records for schedule changes after the term begins. Complete a Course or Program Change Form.
Repeat Count Exceeds 0	You are attempting to register for a course that you have already completed. Note: Some courses are repeatable but you will need a repeat override.	Contact your advisor or Registration and Records for a repeat override request. NOTE: College staff will review and make a determination.
Restriction by major/program of study	Course is restricted to a certain major or program of study.	Contact your advisor.
Restriction by student attribute.	Only students in a specific group are permitted to take the course.	Contact your advisor.
Student status prevents registration (Inactive).	You are in inactive status due to a two-year absence from taking a course at IECC.	Apply for admission and wait for acceptance letter by email (or for a quicker response, after you apply contact Registration and Records). Once your application is processed, this will activate your status and allow registration.
Time Conflict	You are attempting to register for courses that have overlapping meeting times.	Contact your advisor for an override or select another section or course.