

STUDENT SERVICES

STUDENT BENEFITS NAVIGATOR

Students are encouraged to reach out to the student benefits navigator at their college for assistance securing services and resources available at IECC or from federal, state, and local agencies. Those seeking help will be connected to resources for which they may qualify, such as food, housing, scholarships, etc. Students for whom English is not their first language may also benefit from this additional support.

CAREER PLANNING AND PLACEMENT

Career Services is available to assist students with obtaining part-time employment while in school or employment after graduation. Assistance can be obtained through the advising process, through their coursework, and through Learning Commons.

Students can receive assistance with writing résumés, conducting mock interviews, and improving skills in all employment-related areas. Internships in selected programs also offer opportunities for on-the-job experience. For more information, visit www.iecc.edu/careerservices.

CHILD CARE

The Small World Child Development Center at Wabash Valley College provides day care for children of parents who wish to return to school. The program is licensed by the Department of Children and Family Services with an approved pre-school program. For more information, contact WVC or visit www.iecc.edu/wvc/smallworld.

In partnership with Olney Central College, Buckeroo Early Education Center provides child care services for children aged 15 months to 5 years. The center is housed in Wattleworth Hall and is licensed by the Department of Children and Family Services. For more information, contact OCC or visit www.iecc.edu/occ/buckeroo.

MyIECC

MyIECC is the point of entry to online resources at Illinois Eastern Community Colleges, including:

- **Entrata** – IECC Portal providing access to a wide variety of information and services such as course schedules, grades, billing and payment information, transcripts, registration, degree evaluation, and more.
- **Canvas** – Learning Management System supporting online, hybrid, HyFlex, and traditional courses at IECC.
- **Office 365** – Offers a variety of Microsoft applications such as Word, Excel, PowerPoint, etc.

- **Email** – Connects students to their @iecc.edu Outlook account where all official communications are sent.

To gain access to MyIECC, student accounts are generated during the application acceptance process and credentials are sent to the student by encrypted email to setup their MyIECC account. In some instances, student services personnel may directly issue credentials to create an account using a GeneratedID and PIN. For either process, the student must complete the account setup and set a new password.

RETENTION

IECC is committed to helping students succeed. A retention coordinator is available at each campus to support, advocate, and directly implement personalized support services aimed at improving the lives of students and promoting student success and completion.

LEARNING COMMONS

Each IECC college has a Learning Commons, with access to resources and services both on and off-campus. Learning Commons components consist of: Learning Resources, Tutoring/Wellness, Testing Services, and Disability Services. The Learning Commons website can be found at <https://iecc.libguides.com/IECCLibrary>.

Learning Resources

Each campus library has an open computer lab, a book and print magazine collection, a media collection in a variety of formats, and a variety of online resources and databases.

Tutoring/Wellness

Students are encouraged to connect with staff and resources to support learning. In addition to tutoring, time management, and study skills, Learning Commons personnel can help in accessing wellness resources.

Testing Services

Learning Commons serves as the hub for various tests such as make-up exams, ACCUPLACER, Pearson, and more.

Disability Services

Learning Commons is also where students will find assistance with special academic accommodations due to a qualifying disability. To learn more, visit www.iecc.edu/ada.

VETERANS' SERVICES

IECC, a Servicemembers Opportunity College, truly appreciates the commitment and sacrifices made by our military and their families. The colleges have knowledgeable staff on hand to answer questions related