

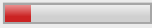
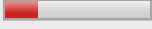
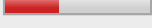
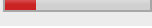
# FY 2020 IECC Student Satisfaction Survey

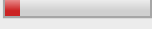
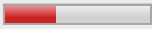
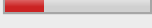
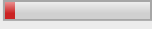

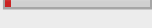
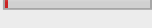
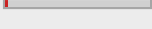
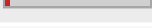
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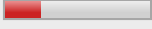
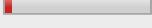
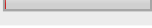
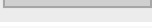
Date Created: 2/3/2020 12:41:44 PM

Date Range: 3/9/2020 12:00:00 AM - 4/17/2020 11:59:00 PM

Total Respondents: 411

Q1. What is your primary college of attendance?			
Count	Percent		
74	18.00%		Frontier Community College
94	22.87%		Lincoln Trail College
154	37.47%		Olney Central College
89	21.65%		Wabash Valley College
411	Respondents		

Q2. What is your educational plan?			
Count	Percent		
42	10.22%		Take course(s) with the intent of transferring to a 4-year college/university without receiving a degree or certificate
144	35.04%		Complete an Associate Degree in a Transfer/General program(A.S.A, A.A., A.S.) with the intent of transferring to a 4-year college/university
112	27.25%		Complete an Associate Degree in a Career/Technical program(A.A.S) with the aim of finding gainful employment
29	7.06%		Complete an Associate Degree in a Career/Technical program(A.A.S) with the intent to transfer to a 4-year college/university
37	9.00%		Complete a Certificate in a Career/Technical program with the aim of finding gainful employment
17	4.14%		Undecided but pursuing a degree or certificate
8	1.95%		Take course(s) to improve skills needed for present job
9	2.19%		Take course(s) for self-development/personal interest
13	3.16%		Other
411	Respondents		

Q7. Please rate your satisfaction with the following as they pertain to the courses in your program of study. - Development of knowledge and skills for the field of study.			
Count	Percent		
121	69.94%		Very Satisfied
43	24.86%		Somewhat Satisfied
8	4.62%		Somewhat Dissatisfied
1	0.58%		Very Dissatisfied
0	0.00%		N/A
173	Respondents		

Q8. Please rate your satisfaction with the following as they pertain to the courses in your program of study. - Preparation for future employment

Count	Percent		
108	62.43%		Very Satisfied
53	30.64%		Somewhat Satisfied
10	5.78%		Somewhat Dissatisfied
1	0.58%		Very Dissatisfied
1	0.58%		N/A
173	Respondents		

Q9. Please rate your satisfaction with the following as they pertain to the courses in your program of study. - Information on current employment opportunities.

Count	Percent		
103	59.54%		Very Satisfied
42	24.28%		Somewhat Satisfied
14	8.09%		Somewhat Dissatisfied
6	3.47%		Very Dissatisfied
8	4.62%		N/A
173	Respondents		

Q10. Please rate your satisfaction with the following as they pertain to the courses in your program of study. - Opportunities for hands-on or work-based learning

Count	Percent		
114	65.90%		Very Satisfied
41	23.70%		Somewhat Satisfied
11	6.36%		Somewhat Dissatisfied
4	2.31%		Very Dissatisfied
3	1.73%		N/A
173	Respondents		

Q11. Please rate your satisfaction with the following as they pertain to the courses in your program of study. - Equipment, facilities, and resources for your program

Count	Percent		
93	53.76%		Very Satisfied
52	30.06%		Somewhat Satisfied
20	11.56%		Somewhat Dissatisfied
7	4.05%		Very Dissatisfied
1	0.58%		N/A
173	Respondents		

Q12. Please rate how satisfied you are with the development of the following essential employability skills from your program's courses. - Professionalism/Dependability

Count	Percent		
127	73.41%		Very Satisfied
38	21.97%		Somewhat Satisfied
5	2.89%		Somewhat Dissatisfied
3	1.73%		Very Dissatisfied
173	Respondents		

Q13. Please rate how satisfied you are with the development of the following essential employability skills from your program's courses. - Communication Skills

Count	Percent		
123	71.10%		Very Satisfied
42	24.28%		Somewhat Satisfied
4	2.31%		Somewhat Dissatisfied
4	2.31%		Very Dissatisfied
173	Respondents		

Q14. Please rate how satisfied you are with the development of the following essential employability skills from your program's courses. - Teamwork

Count	Percent		
123	71.10%		Very Satisfied
43	24.86%		Somewhat Satisfied
5	2.89%		Somewhat Dissatisfied
2	1.16%		Very Dissatisfied
173	Respondents		

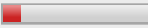
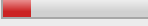
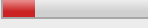
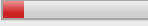
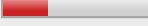
Q15. Please rate how satisfied you are with the development of the following essential employability skills from your program's courses. - Integrity, Respect, Perseverance, and Positive Attitude

Count	Percent		
136	78.61%		Very Satisfied
33	19.08%		Somewhat Satisfied
2	1.16%		Somewhat Dissatisfied
2	1.16%		Very Dissatisfied
173	Respondents		



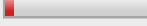
Q16. Did you participate in your program's student organization?

Count	Percent		
77	46.11%		Yes
45	26.95%		No
45	26.95%		Not aware of my program's student organization
167	Respondents		


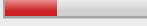
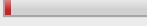
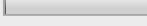
Q17. Please select all of the following regarding your program's student organization

Count	Respondent %	Response %	
34	20.36%	12.27%	 Re-inforced learning from the classroom
54	32.34%	19.49%	 Developed leadership skills (Organization officer or leader)
62	37.13%	22.38%	 Provided team-based learning opportunities (organized activity or participated in a group project)
40	23.95%	14.44%	 Provided professional networking opportunities
87	52.10%	31.41%	 Did not participate in or did not have a student organization for my program
167 Respondents			
277 Responses			


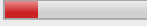
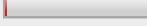
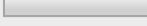
Q19. Do you plan to graduate during this academic year?

Count	Percent		
84	50.30%	 Yes	
73	43.71%	 No	
10	5.99%	 Unsure	
167 Respondents			


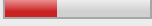
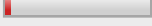
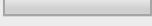
Q20. Please rate your level of satisfaction regarding your general education and elective courses. - Quality of instruction

Count	Percent		
231	59.38%	 Very Satisfied	
139	35.73%	 Satisfied	
16	4.11%	 Dissatisfied	
3	0.77%	 Very Dissatisfied	
389 Respondents			


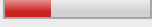
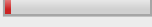
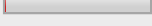
Q21. Please rate your level of satisfaction regarding your general education and elective courses. - Satisfaction level with class size

Count	Percent		
294	75.58%	 Very Satisfied	
90	23.14%	 Satisfied	
4	1.03%	 Dissatisfied	
1	0.26%	 Very Dissatisfied	
389 Respondents			

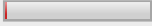
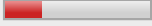

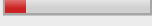
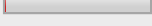
Q22. Please rate your level of satisfaction regarding your general education and elective courses. - Courses are available at the times you want or need them

Count	Percent		
232	59.64%		Very Satisfied
139	35.73%		Satisfied
17	4.37%		Dissatisfied
1	0.26%		Very Dissatisfied
389	Respondents		


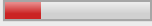
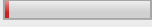
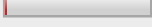
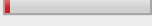
Q23. Please rate your level of satisfaction regarding your general education and elective courses. - Course offerings supported the achievement of my education goal

Count	Percent		
246	63.24%		Very Satisfied
123	31.62%		Satisfied
17	4.37%		Dissatisfied
3	0.77%		Very Dissatisfied
389	Respondents		


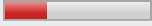
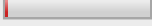
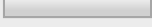
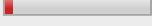
Q24. In general, rate your level of academic challenge for the courses this year.

Count	Percent		
6	1.54%		Too Challenging
101	25.96%		Very Challenging
223	57.33%		Moderately Challenging
56	14.40%		Slightly Challenging
3	0.77%		Not Challenging Enough
389	Respondents		

Q26. Please respond with your level of satisfaction regarding the following services at your college. - My advisor is helpful and knowledgeable.

Count	Percent		
257	67.63%		Very satisfied
94	24.74%		Satisfied
11	2.89%		Dissatisfied
6	1.58%		Very dissatisfied
12	3.16%		N/A
380	Respondents		

Q27. Please respond with your level of satisfaction regarding the following services at your college. - The Records Office personnel are helpful and knowledgeable.

Count	Percent		
239	62.89%		Very satisfied
111	29.21%		Satisfied
8	2.11%		Dissatisfied
1	0.26%		Very dissatisfied
21	5.53%		N/A
380	Respondents		

Q28. Please respond with your level of satisfaction regarding the following services at your college. - The Business Office personnel are helpful and knowledgeable.

Count	Percent		
246	64.74%		Very satisfied
100	26.32%		Satisfied
16	4.21%		Dissatisfied
3	0.79%		Very dissatisfied
15	3.95%		N/A
380	Respondents		

Q29. Please respond with your level of satisfaction regarding the following services at your college. - The Financial Aid personnel are helpful and knowledgeable, regardless of your eligibility.

Count	Percent		
235	61.84%		Very satisfied
97	25.53%		Satisfied
19	5.00%		Dissatisfied
5	1.32%		Very dissatisfied
24	6.32%		N/A
380	Respondents		

Q30. Please respond with your level of satisfaction regarding the following services at your college. - Student Services office hours are convenient to my schedule.

Count	Percent		
242	63.68%		Very satisfied
103	27.11%		Satisfied
18	4.74%		Dissatisfied
1	0.26%		Very dissatisfied
16	4.21%		N/A
380	Respondents		

Q31. Please respond with your level of satisfaction regarding the following services at your college. - The Bookstore personnel are helpful and knowledgeable.

Count	Percent		
218	57.37%		Very satisfied
116	30.53%		Satisfied
22	5.79%		Dissatisfied
13	3.42%		Very dissatisfied
11	2.89%		N/A
380	Respondents		

Q32. Please respond with your level of satisfaction regarding the following services at your college. - The student cafeteria offers a selection of items at reasonable prices.

Count	Percent		
157	50.97%		Very satisfied
65	21.10%		Satisfied
27	8.77%		Dissatisfied
4	1.30%		Very dissatisfied
55	17.86%		N/A
308	Respondents		

Q33. Are you familiar with how to register for IECC classes online?

Count	Percent		
70	18.42%		Not at all familiar
66	17.37%		Slightly familiar
99	26.05%		Somewhat familiar
88	23.16%		Moderately familiar
57	15.00%		Extremely familiar
380	Respondents		

Q35. How satisfied are you with the tutoring services offered?

Count	Percent		
43	11.35%		Very Satisfied
59	15.57%		Satisfied
8	2.11%		Dissatisfied
4	1.06%		Very Dissatisfied
265	69.92%		N/A - Did not have a need for tutoring services
379	Respondents		

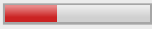
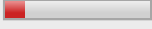
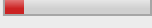
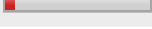
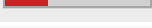
Q36. How aware are you of the following services? - Mental Health, Drug, and Alcohol Counseling

Count	Percent		
74	19.68%		Extremely Aware
45	11.97%		Moderately Aware
76	20.21%		Somewhat Aware
42	11.17%		Slightly Aware
139	36.97%		Not at all Aware
376	Respondents		


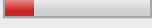
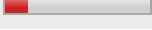
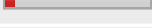
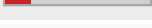
Q37. How aware are you of the following services? - Career Counseling

Count	Percent		
90	23.94%		Extremely Aware
76	20.21%		Moderately Aware
84	22.34%		Somewhat Aware
41	10.90%		Slightly Aware
85	22.61%		Not at all Aware
376	Respondents		


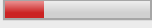
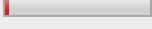
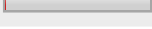
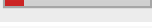
**Q38. How important are you of the following services? - Mental Health, Drug, and Alcohol Counseling**

Count	Percent		
137	36.15%		Extremely Important
53	13.98%		Moderately Important
49	12.93%		Somewhat Important
27	7.12%		Slightly Important
113	29.82%		Not at all Important
379	Respondents		


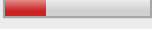
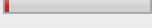
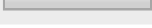
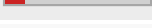
**Q39. How important are you of the following services? - Career Counseling**

Count	Percent		
152	40.11%		Extremely Important
75	19.79%		Moderately Important
59	15.57%		Somewhat Important
25	6.60%		Slightly Important
68	17.94%		Not at all Important
379	Respondents		


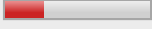
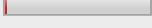
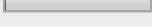
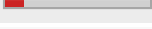
**Q40. Please rate your level of satisfaction with the following Library Services: - Time of Availability**

Count	Percent		
212	56.99%		Very Satisfied
100	26.88%		Satisfied
10	2.69%		Dissatisfied
1	0.27%		Very Dissatisfied
49	13.17%		N/A
372	Respondents		

**Q41. Please rate your level of satisfaction with the following Library Services: - Resources available on site**

Count	Percent		
206	55.38%		Very Satisfied
106	28.49%		Satisfied
9	2.42%		Dissatisfied
0	0.00%		Very Dissatisfied
51	13.71%		N/A
372	Respondents		

**Q42. Please rate your level of satisfaction with the following Library Services: - Library personnel are helpful and knowledgeable**

Count	Percent		
216	58.06%		Very Satisfied
100	26.88%		Satisfied
6	1.61%		Dissatisfied
1	0.27%		Very Dissatisfied
49	13.17%		N/A
372	Respondents		



Q44. Please rate your level of satisfaction with the Technology Services and IECC Websites: - Entrata

Count	Percent		
201	54.03%		Very Satisfied
155	41.67%		Satisfied
11	2.96%		Dissatisfied
0	0.00%		Very Dissatisfied
5	1.34%		N/A
372	Respondents		

Q45. Please rate your level of satisfaction with the Technology Services and IECC Websites: - Helpdesk Services

Count	Percent		
180	48.39%		Very Satisfied
130	34.95%		Satisfied
9	2.42%		Dissatisfied
5	1.34%		Very Dissatisfied
48	12.90%		N/A
372	Respondents		

Q46. Please rate your level of satisfaction with the Technology Services and IECC Websites: - Locating information on the website

Count	Percent		
173	46.51%		Very Satisfied
164	44.09%		Satisfied
24	6.45%		Dissatisfied
3	0.81%		Very Dissatisfied
8	2.15%		N/A
372	Respondents		

Q48. How satisfied are you with the following elements of your campus environment? - Visual Appeal

Count	Percent		
177	47.84%		Very Satisfied
149	40.27%		Satisfied
34	9.19%		Unsure
9	2.43%		Dissatisfied
1	0.27%		Very Dissatisfied
370	Respondents		

Q49. How satisfied are you with the following elements of your campus environment? - Facilities & Equipment

Count	Percent		
165	44.96%		Very Satisfied
156	42.51%		Satisfied
26	7.08%		Unsure
17	4.63%		Dissatisfied
3	0.82%		Very Dissatisfied
367	Respondents		

Q50. How satisfied are you with the following elements of your campus environment? - Study Areas Outside of Classrooms

Count	Percent		
170	46.20%		Very Satisfied
135	36.68%		Satisfied
39	10.60%		Unsure
18	4.89%		Dissatisfied
6	1.63%		Very Dissatisfied
368	Respondents		

Q52. Please rate your satisfaction with the following formats of communication used by your college. - Website

Count	Percent		
172	46.87%		Very satisfied
157	42.78%		Satisfied
16	4.36%		Dissatisfied
3	0.82%		Very Dissatisfied
19	5.18%		N/A - Do not use that form of communication
367	Respondents		



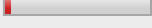
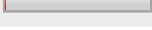
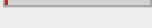
Q53. Please rate your satisfaction with the following formats of communication used by your college. - Entrata

Count	Percent		
187	51.23%		Very satisfied
160	43.84%		Satisfied
9	2.47%		Dissatisfied
0	0.00%		Very Dissatisfied
9	2.47%		N/A - Do not use that form of communication
365	Respondents		


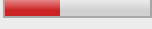
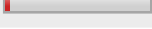
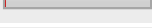
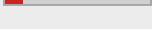
Q54. Please rate your satisfaction with the following formats of communication used by your college. - Social Media (Facebook, Twitter, Snapchat, Instagram, etc.)

Count	Percent		
151	41.26%		Very satisfied
128	34.97%		Satisfied
14	3.83%		Dissatisfied
3	0.82%		Very Dissatisfied
70	19.13%		N/A - Do not use that form of communication
366	Respondents		



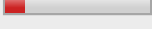
Q55. Please rate your satisfaction with the following formats of communication used by your college. - Email

Count	Percent		
180	49.32%		Very satisfied
162	44.38%		Satisfied
14	3.84%		Dissatisfied
2	0.55%		Very Dissatisfied
7	1.92%		N/A - Do not use that form of communication
365 Respondents			

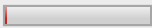
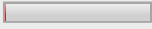
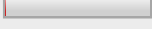
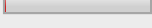
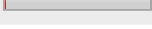
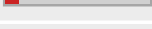

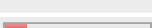
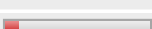

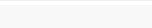
Q56. Please rate your satisfaction with the following formats of communication used by your college. - Text Messaging

Count	Percent		
164	45.68%		Very satisfied
137	38.16%		Satisfied
12	3.34%		Dissatisfied
2	0.56%		Very Dissatisfied
44	12.26%		N/A - Do not use that form of communication
359 Respondents			

Q57. Do you participate in student organizations available at your college?

Count	Percent		
158	43.05%		Yes
158	43.05%		No
51	13.90%		Not aware of student organizations available
367 Respondents			

Q58. Please rate on a scale of 0-10 the likelihood of recommending your college to a prospective student.

Count	Percent		
5	1.37%		0-Not at all likely
1	0.27%		1
2	0.55%		2
3	0.82%		3
3	0.82%		4
35	9.56%		5-Neutral
11	3.01%		6
40	10.93%		7
55	15.03%		8
35	9.56%		9
176	48.09%		10-Extremely likely
366 Respondents			